

I am a customer of Sonic.net, an ISP, from whom I buy DSL service re-sold thru SBC. I have used many services and ISP's and have chosen Sonic, an independent, because of their far superior customer service and product suite. As a consumer I assure you that if Sonic were unable to offer service, I would switch to a cable provider before being forced to use SBC as an ISP, due to SBC's repeated failures at customer service at all levels.

As a consumer I feel I should have the choice of an ISP that is local to my community and hence responsive to my needs.